



Survey Type: Paper questionnaire completed by respondents

Number of Surveys Distributed: 265 (Adult clients only)

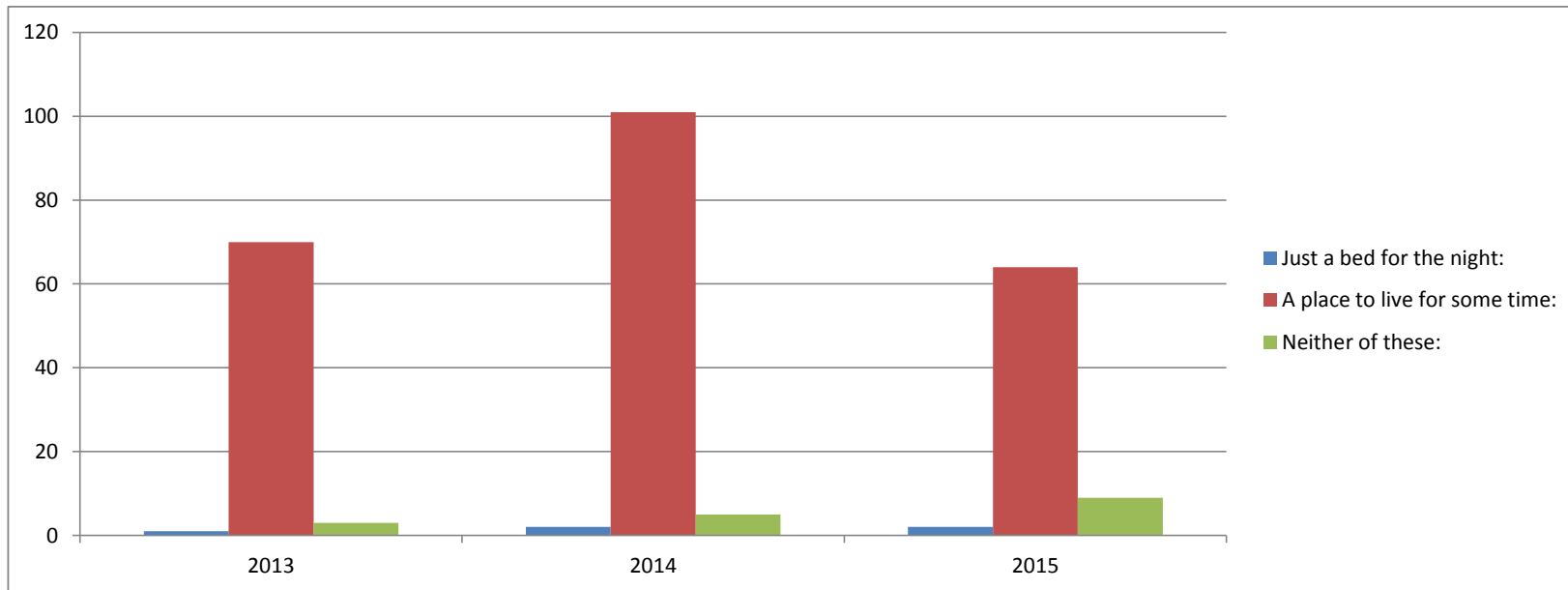
Collection Methodology: Confidential Drop Box

Collection Period: February 16, 2015 - March 2, 2015

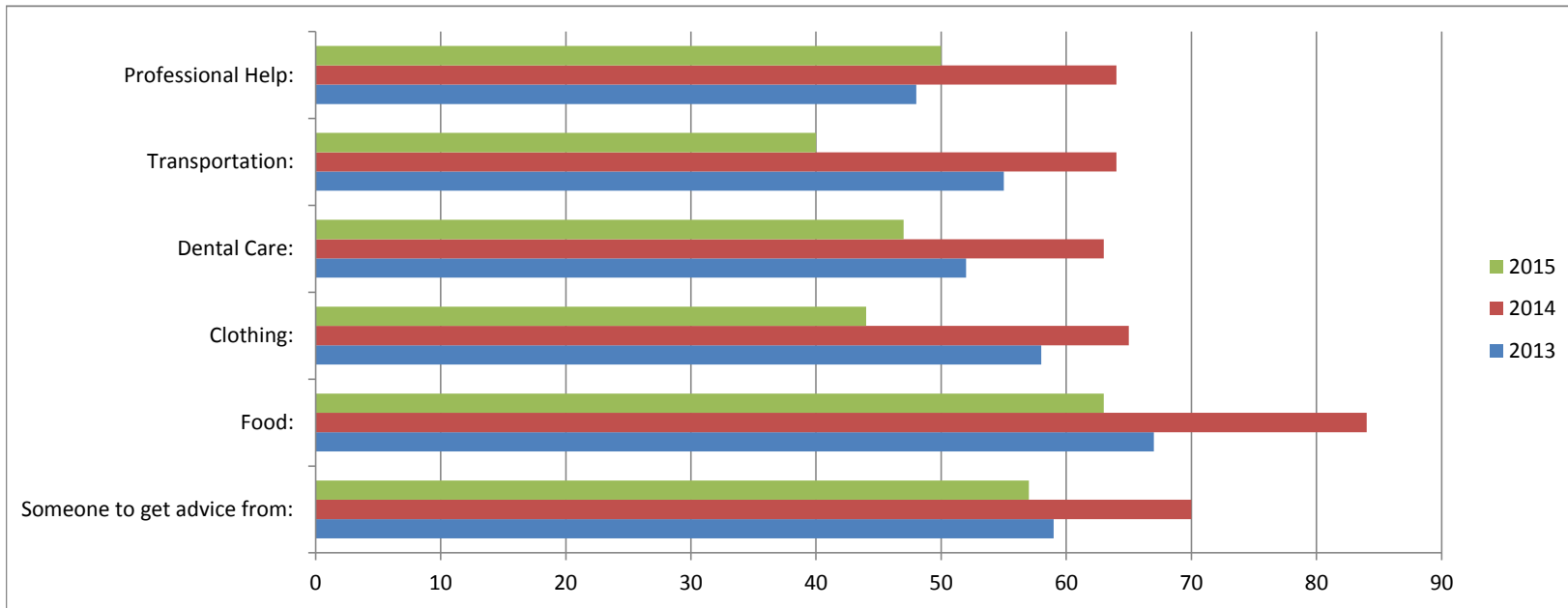
Number of Surveys Collected: 77

Response Rate: 29%

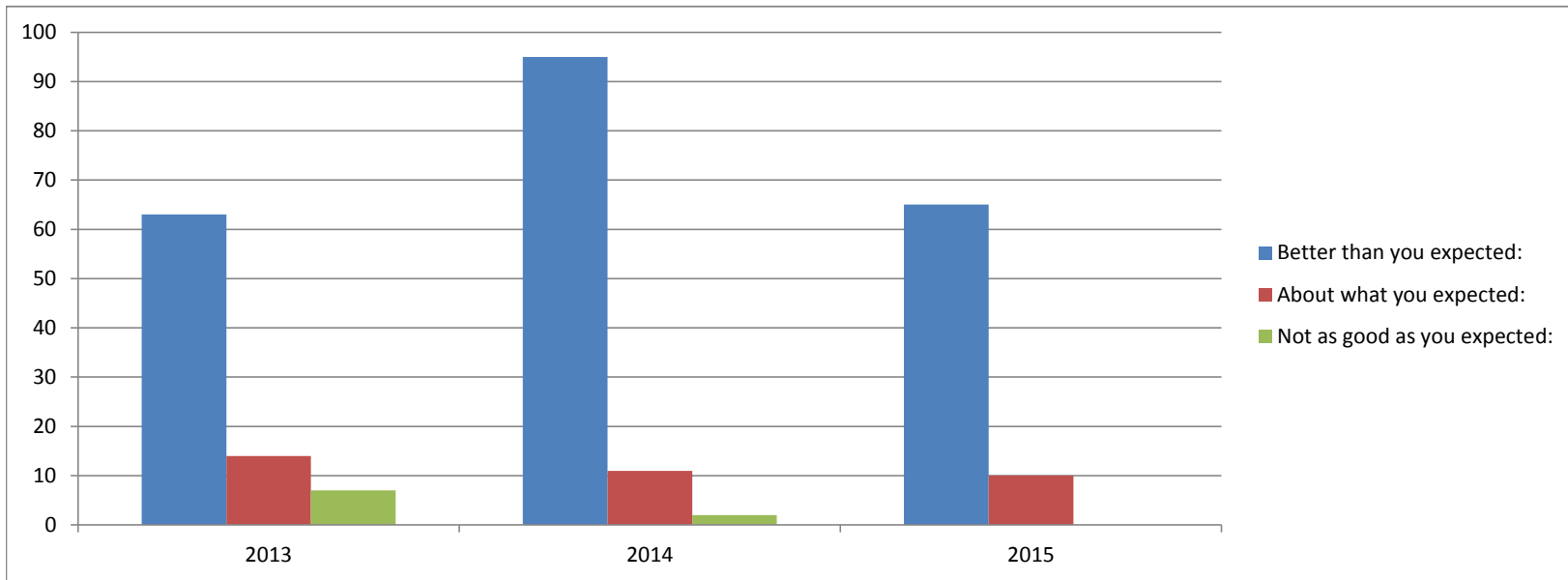
Which of the following best describes what you needed from HEP when you first arrived?



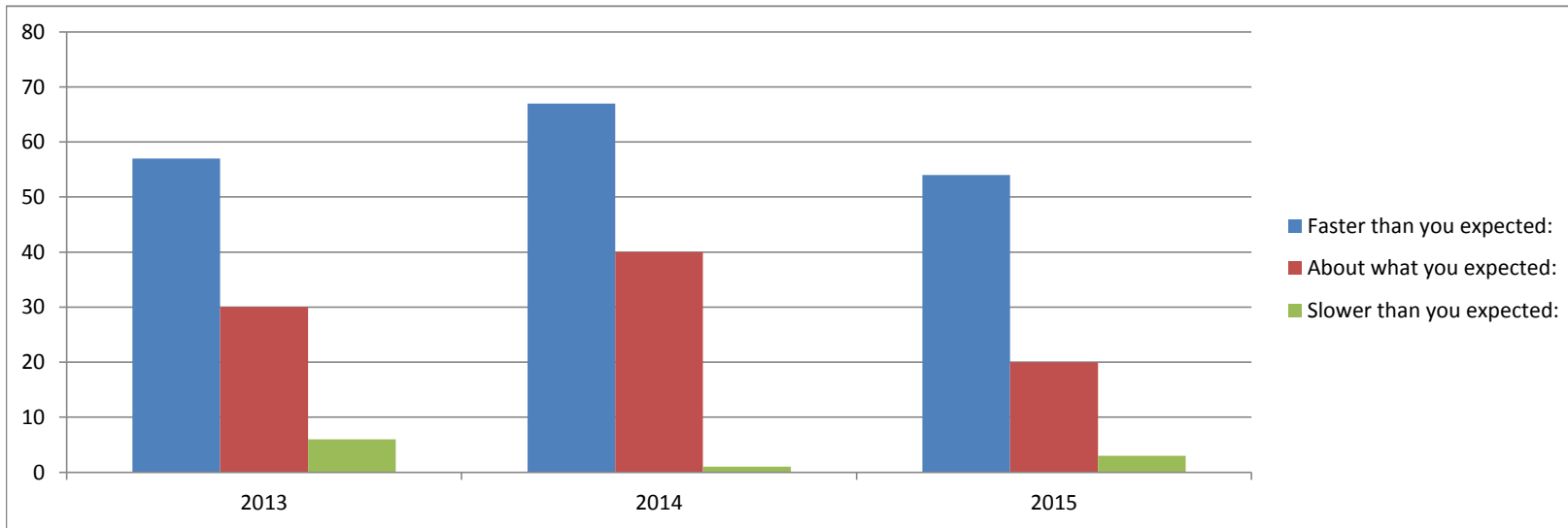
Did you need any of the following from HEP when you first arrived?



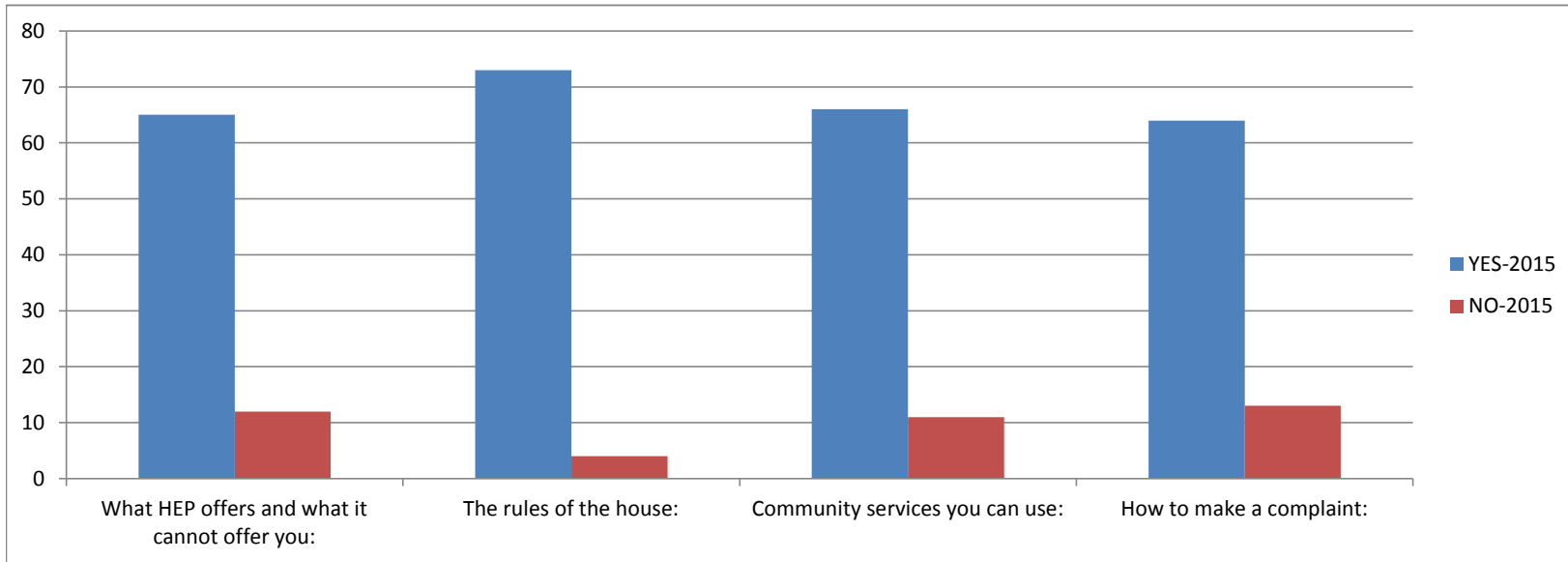
Thinking about this stay at HEP overall, was the help you got...?



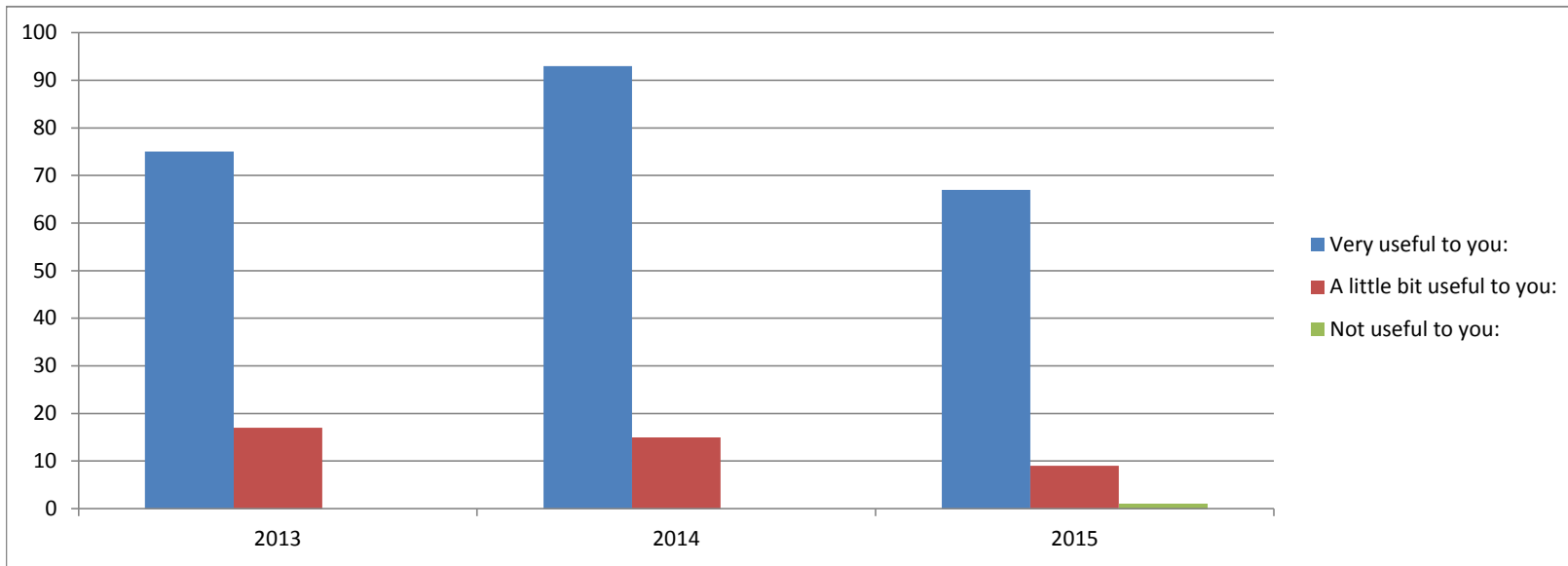
Thinking about the length of time it took for HEP to help you was it...?



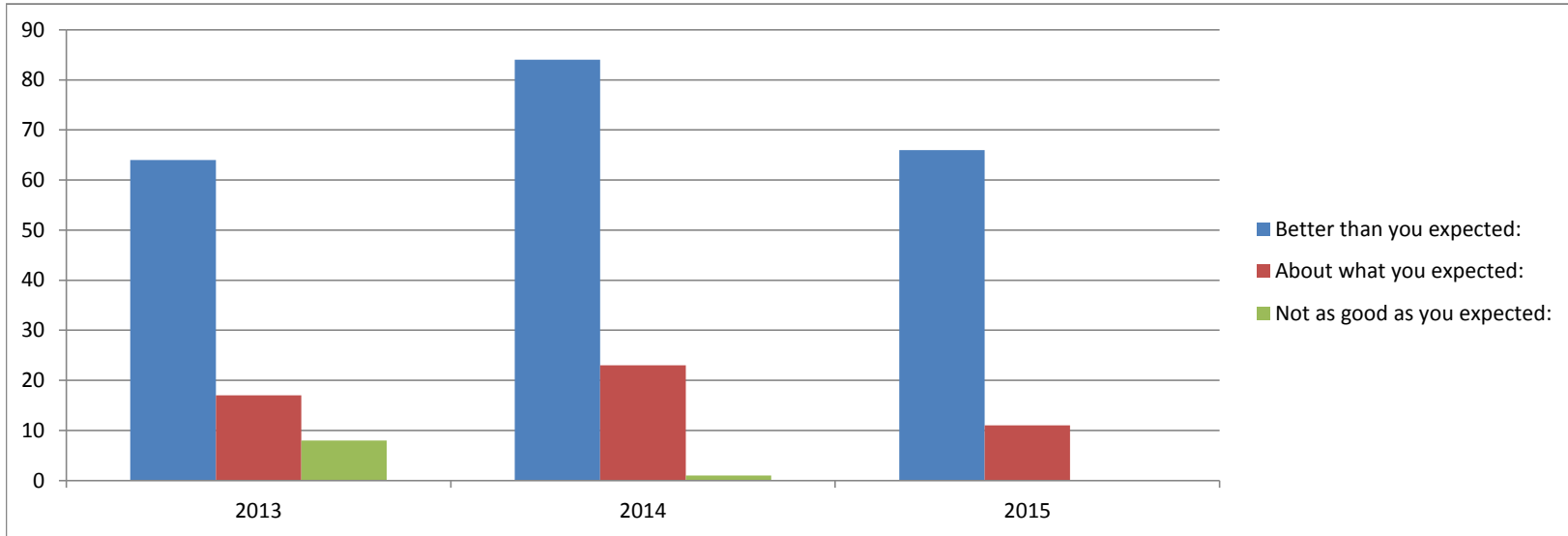
Do you remember receiving any information about...?



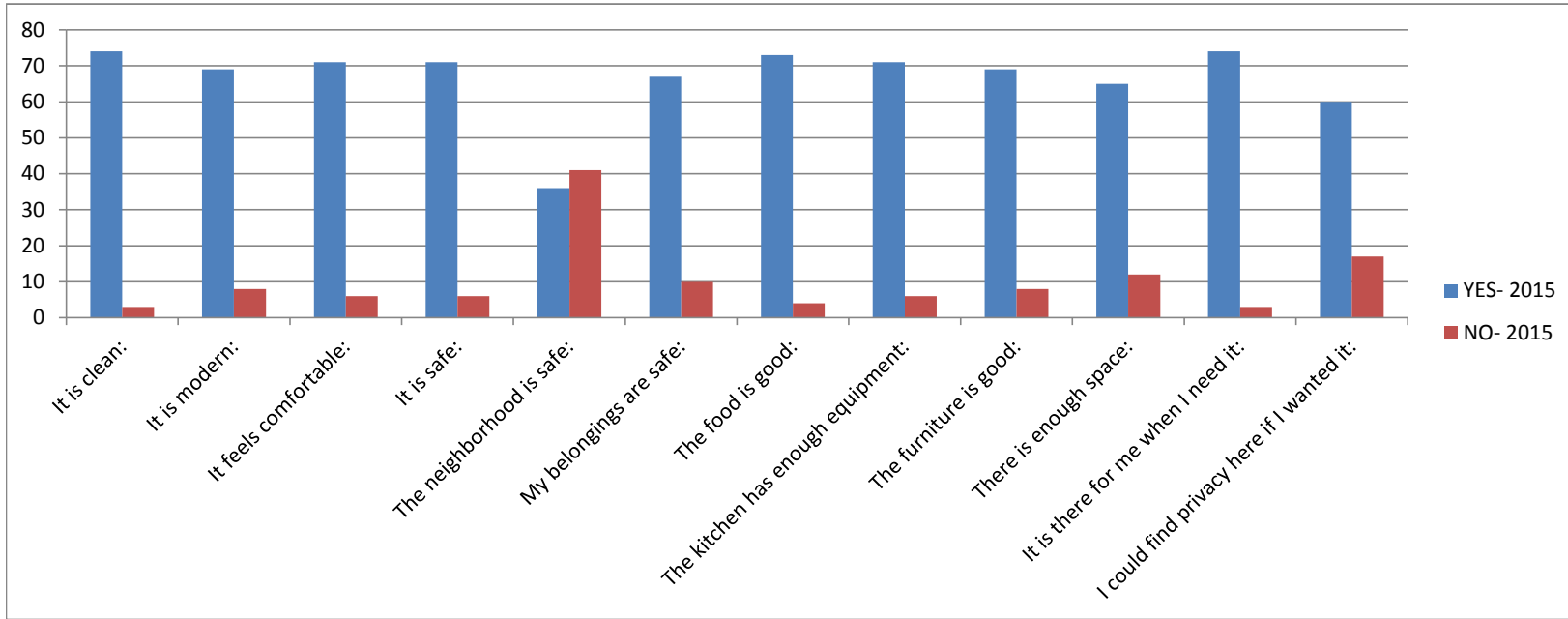
In general was the information you got from HEP...?



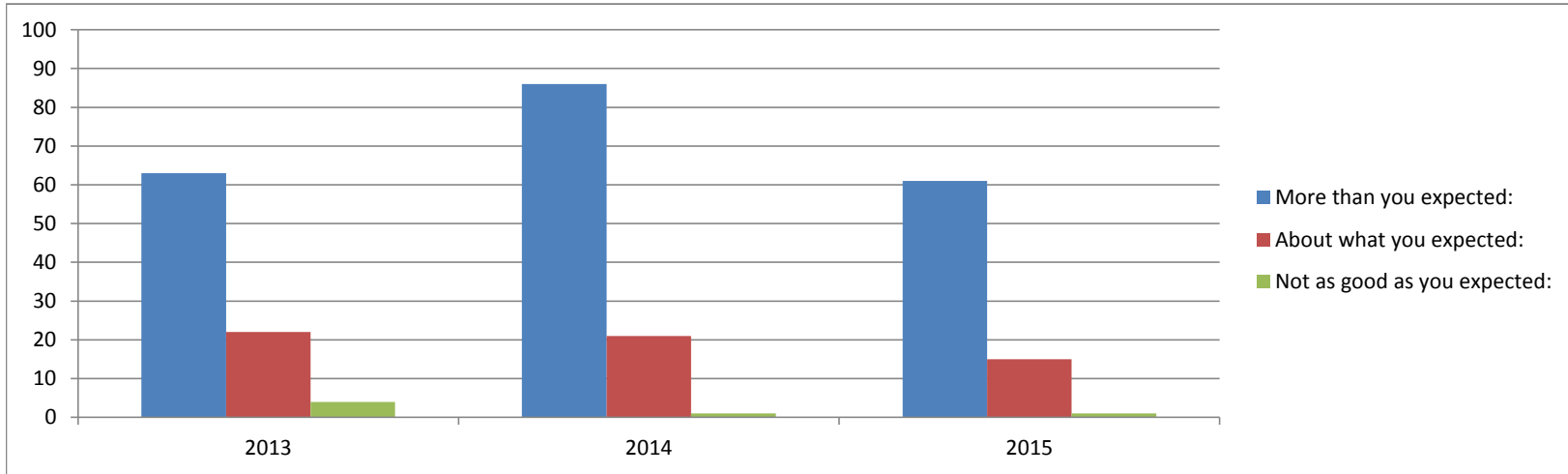
Overall, was the accommodation...?



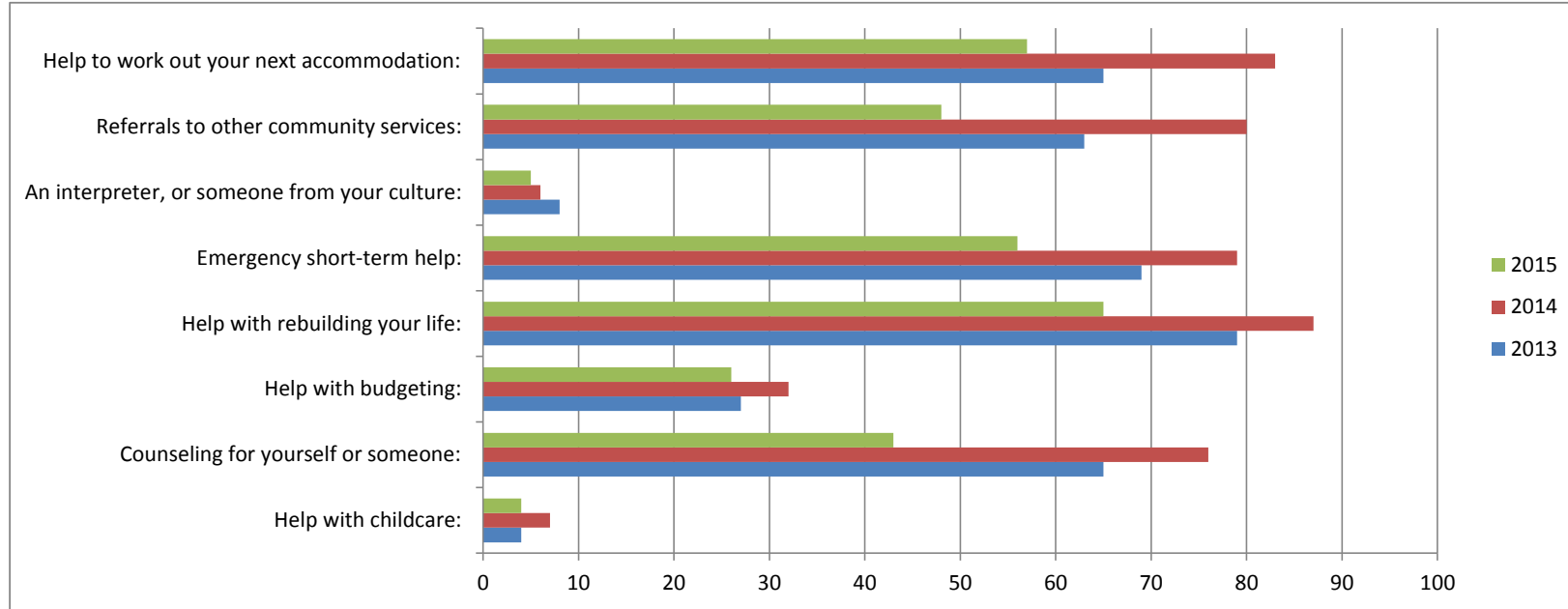
Thinking about HEP during this stay, do you agree that...?



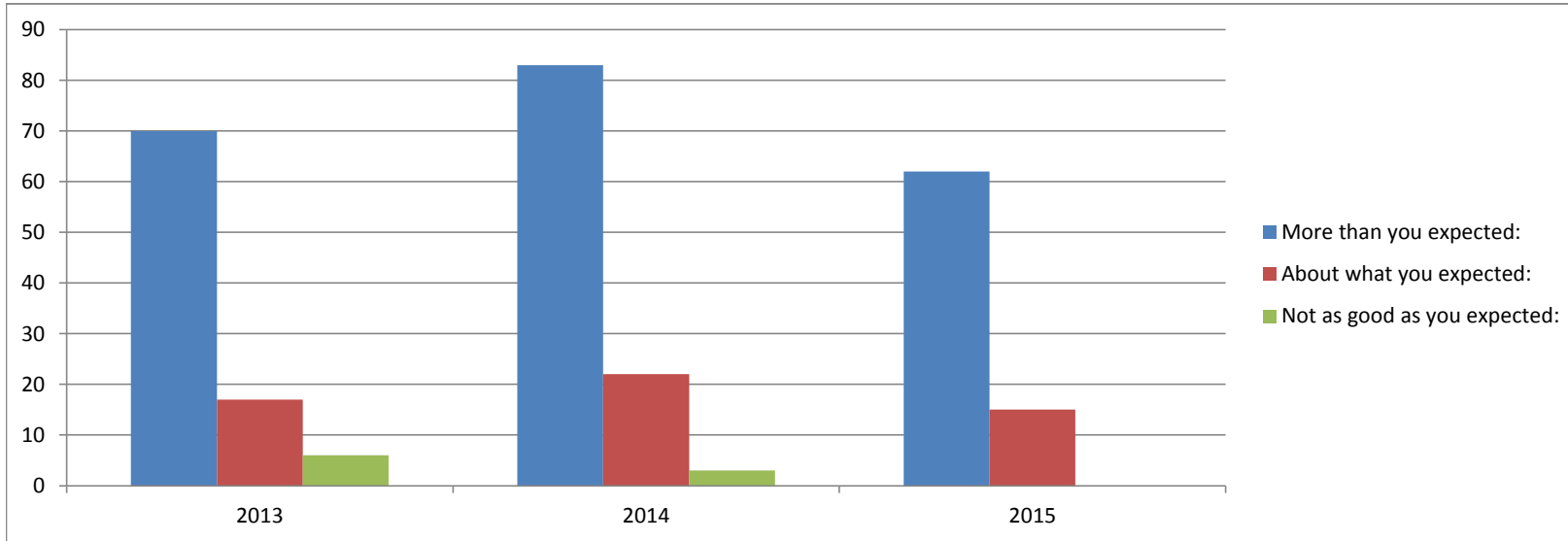
Thinking about this stay at HEP, overall, was the type of assistance and services there were able to give you...?



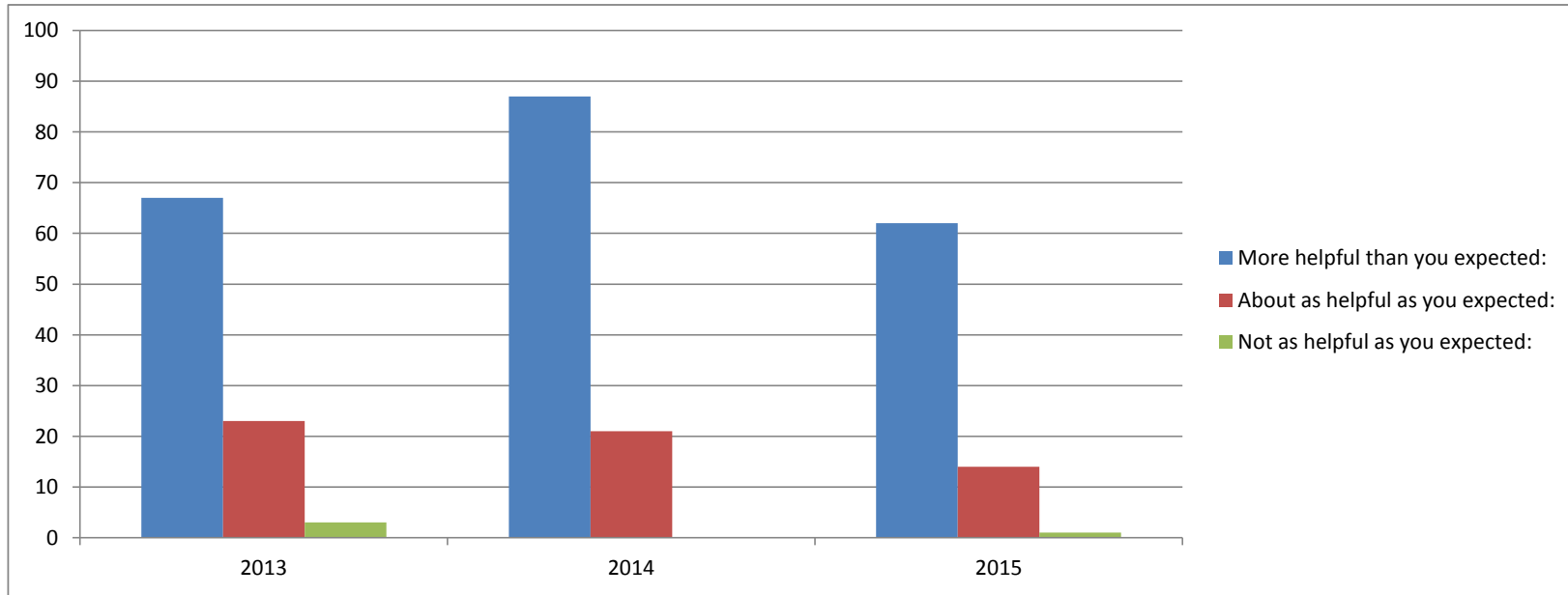
Thinking about this stay at HEP, did you need...?



Thinking about HEP, was the help you got during your stay...?



Thinking about this stay at HEP, overall, were staff...?



Thinking about HEP staff during this stay, how much do you agree/disagree that they...?

