



**2016 Key Indicator Summary Report
February 1st, 2016 -February 29th, 2016**

GOAL		Outcome	Indicator	YTD
100%	Treatment Plans completed within 3 days of intake	100%	100%	99%
95%	Emergency Shelter Guests see their case manager weekly	96%	(+)1%	97%
65%	Emergency Shelter Guests move to Transitional/Permanent Housing	65%	(+/-)%	66%
75%	Transitional Housing Clients will move to Permanent Housing	56%	(-)19%	78%
85%	Permanent Supportive Housing Clients move to other Permanent Housing at exit	93%	(+)8%	82%
75%	Transitional and Permanent Supportive Housing Clients with maintained or increased income a exit	81%	(+)6%	67%
95%	Medical Assessments completed within three days of intake	99%	(+)4%	99%
50%	50% of adults entering Emergency Shelter access dental services prior to discharge	39%	(-)11%	36%
>15%	Less than 15% of Clients exiting from HEP will return to homelessness	9%	(+)6%	8%



**2016 Key Indicator Summary Report (Veteran Specific Report)
February 1st, 2016 -February 29th, 2016**

GOAL		Outcome	Indicator	YTD
100%	Treatment Plans completed within 3 days of intake	100%	(-/+)%	100%
95%	Emergency Shelter Guests see their case manager weekly	94%	(-)1%	96%
65%	Emergency Shelter Guests move to Transitional/Permanent Housing	64%	(-)1%	63%
75%	Transitional Housing Clients will move to Permanent Housing	75%	(-/+)%	83%
85%	Permanent Supportive Housing Clients move to other Permanent Housing at exit	100%	(+15)%	75%
75%	Transitional and Permanent Supportive Housing Clients with maintained or increased income a exit	57%	(-)18%	63%
95%	Medical Assessments completed within three days of intake	100%	(+)5%	100%
50%	50% of adults entering Emergency Shelter access dental services prior to discharge	50%	(-/+)%	43%
>15%	Less than 15% of Clients exiting from HEP will return to homelessness	6%	(+)9%	6%



**2016 Pathways to Employment Summary Report
February 1st- February 29th, 2016**

GOAL		Monthly Performance	YTD Performance
100	HEP will enroll a minimum of one hundred (100) men and women, including forty four (44) veterans who are unemployed or underemployed in Pathways to Employment.	24	35
60	Sixty (60) adults will be enrolled in financial literacy training.	24	35
90%	90% of adults enrolled in Financial Literacy Training will complete it successfully.	24	100%
75	Seventy Five adults will receive a Resource Room Training Plan.	24	35
75%	75% of adults will secure employment upon completion of the Resource Room Training Plan	7 employed	68% 13 employed
20	Twenty adults will receive a Career Training Plan	4	7
80%	80% of adults will secure full time employment upon completion of the Career Training Plan.	1 employed	100% 1 employed