



HEP's 2021 Summary Report

January 1st- January 31st, 2021










HEP KEY INDICATORS (ANNUAL)

GOALS	HOUSING	YTD
65%	Emergency Shelter residents will move to Transitional/Permanent Housing	25% (20% Veterans)
75%	Transitional Housing residents will move to Permanent Housing	100% (100% Veterans)
85%	Permanent Supportive Housing residents will move to other Permanent Housing at exit	67% (0% Veterans)
90%	Housing inventory utilized by HEP residents	67.28%
<15%	Less than 15% of residents exiting from all HEP programs will return to homelessness	14% (13% Veterans)
WELLNESS		YTD
100%	Treatment plans completed within 3 days of intake	100% (100% Veterans)
95%	Emergency Shelter residents see their case manager weekly	62% (65% Veterans)
95%	Medical Assessments completed within 24 hours of intake	100% (100% Veterans)
75%	Enrollment with Medical Specialist within 24 hours of intake	0% (0% Veterans)
200	LPN- Emergency Department (ED) Saves	1
120	ARNP- Emergency Department (ED) Saves	1
3 Days	ARNP- Average Wait Time for Services	5.3 Days
95%	HEP staff to achieve 95% Driver Safety, scores reported via Geotab GPS software active in HEP vehicles.	98.4%
FINANCIAL SUSTAINABILITY/ EMPLOYMENT		YTD
75%	Transitional and Permanent Supportive Housing residents with maintained or increased income at exit	0% (0% Veterans)
400	400 men and women, including 100 veterans who are unemployed or underemployed, will enroll in the Clearwater Adult Education and Job Training Center at HEP.	2 (1 Veterans)
80%	80% of all graduates will secure gainful employment	0%
20%	20% of graduates will be referred to technical or secondary education.	0%

ADDITIONAL HEP OUTCOMES

YEAR TO DATE: 2021

% ANNUAL GOALS or # SERVED		YTD
55%	Eligible residents will access dental services within 30 days of admission	45% (38% Veterans)
150	Residents will engage in crisis intervention/stabilization services from ARNP	3
1,000	Residents will receive services to expedite access to primary care, diagnostic, pharmaceutical and other wellness support services	52
70%	70% of participants will complete (4 of 6) Chronic Disease or Chronic Pain Self Management Program workshops at HEP and Off-Site Partner	
	• Completion of Chronic Disease Management (cumulative)	75%
	• Completion of Chronic Pain Management (cumulative)	100%
75%	75% of all students enrolled in the Clearwater Adult Education and Job Training Center at HEP will graduate the program successfully	0%
80%	80% of students will be enrolled within 3 days of referral to the the Clearwater Adult Education and Job Training Center at HEP.	0%
65%	65% of graduates from the Clearwater Adult Education and Job Training Center at HEP will sustain employment for 3 months	0%
55%	55% of graduates from the Clearwater Adult Education and Job Training Center at HEP will sustain employment for 6 months	0%
50%	50% of graduates from the Clearwater Adult Education and Job Training Center at HEP will sustain employment for 1 year	0%

 MORTON PLANT OUTREACH TEAM	 VETERAN'S CLUBHOUSE																						
<table border="1"> <tr> <td>228</td> <td>Number of Patients Served (duplicate #)</td> </tr> </table>	228	Number of Patients Served (duplicate #)	<table border="1"> <tr> <td>381</td> <td>Number of Veterans Signed In</td> </tr> </table>	381	Number of Veterans Signed In																		
228	Number of Patients Served (duplicate #)																						
381	Number of Veterans Signed In																						
 ARNP	<table border="1"> <tr> <td>300</td> <td>Number of Veterans Attended Clubhouse Outings</td> </tr> </table>	300	Number of Veterans Attended Clubhouse Outings																				
300	Number of Veterans Attended Clubhouse Outings																						
<table border="1"> <tr> <td colspan="2">Number Served</td> </tr> <tr> <td>3</td> <td>Number of Unique Patients Served (unduplicated)</td> </tr> <tr> <td>1</td> <td>Completed Psychological Evaluations</td> </tr> <tr> <td>3</td> <td>Number of Referrals to Community Providers</td> </tr> <tr> <td>1</td> <td>Number of Patient Prescriptions Filled</td> </tr> </table>	Number Served		3	Number of Unique Patients Served (unduplicated)	1	Completed Psychological Evaluations	3	Number of Referrals to Community Providers	1	Number of Patient Prescriptions Filled	 BENEFIT ASSISTANCE <table border="1"> <tr> <td colspan="2">Number Served</td> </tr> <tr> <td>3</td> <td>Pending Applications for Social Security</td> </tr> <tr> <td>2</td> <td>Approved Applications for Social Security</td> </tr> <tr> <td>0</td> <td>Birth Certificates Obtained</td> </tr> <tr> <td>8</td> <td>FL ID/Driver License Replaced</td> </tr> <tr> <td>9</td> <td>Food Stamp Approvals</td> </tr> </table>	Number Served		3	Pending Applications for Social Security	2	Approved Applications for Social Security	0	Birth Certificates Obtained	8	FL ID/Driver License Replaced	9	Food Stamp Approvals
Number Served																							
3	Number of Unique Patients Served (unduplicated)																						
1	Completed Psychological Evaluations																						
3	Number of Referrals to Community Providers																						
1	Number of Patient Prescriptions Filled																						
Number Served																							
3	Pending Applications for Social Security																						
2	Approved Applications for Social Security																						
0	Birth Certificates Obtained																						
8	FL ID/Driver License Replaced																						
9	Food Stamp Approvals																						
 TRANSPORTATION <table border="1"> <tr> <td colspan="2">Number Served</td> </tr> <tr> <td>0</td> <td>Number of Veterans Provided One Way Trips to the Bay Pines VA</td> </tr> </table>	Number Served		0	Number of Veterans Provided One Way Trips to the Bay Pines VA	 KITCHEN & DINING HALL <table border="1"> <tr> <td colspan="2">Number Served</td> </tr> <tr> <td>6,154</td> <td>Meals Served</td> </tr> </table>	Number Served		6,154	Meals Served														
Number Served																							
0	Number of Veterans Provided One Way Trips to the Bay Pines VA																						
Number Served																							
6,154	Meals Served																						
 HEP VOLUNTEERS <table border="1"> <tr> <td colspan="2">Number of Volunteers/ Hours of Support</td> </tr> <tr> <td>480</td> <td>Volunteer Hours Year to Date</td> </tr> <tr> <td>49</td> <td>Active Volunteers Year to Date</td> </tr> </table>	Number of Volunteers/ Hours of Support		480	Volunteer Hours Year to Date	49	Active Volunteers Year to Date	 COMMUNITY HOUSING ASSISTANCE PROGRAM <table border="1"> <tr> <td colspan="2">Number Served</td> </tr> <tr> <td>24</td> <td>Number of Applicants Screened</td> </tr> <tr> <td>92%</td> <td>Percentage of Applicants Qualified to Apply</td> </tr> <tr> <td>0</td> <td>Number of Applicants Approved</td> </tr> </table>	Number Served		24	Number of Applicants Screened	92%	Percentage of Applicants Qualified to Apply	0	Number of Applicants Approved								
Number of Volunteers/ Hours of Support																							
480	Volunteer Hours Year to Date																						
49	Active Volunteers Year to Date																						
Number Served																							
24	Number of Applicants Screened																						
92%	Percentage of Applicants Qualified to Apply																						
0	Number of Applicants Approved																						
 GARDEN (reporting period- Sep. 2020- Aug. 2021) <table border="1"> <tr> <td>168 Lbs. = \$1,370</td> <td>Pounds/Value of Fresh Produce Harvested From Organic in-ground Garden</td> </tr> <tr> <td>158 Lbs. = \$237</td> <td>Pounds/Value of Fresh Produce Harvested From Hydroponic Vertigrow Garden</td> </tr> </table>	168 Lbs. = \$1,370	Pounds/Value of Fresh Produce Harvested From Organic in-ground Garden	158 Lbs. = \$237	Pounds/Value of Fresh Produce Harvested From Hydroponic Vertigrow Garden																			
168 Lbs. = \$1,370	Pounds/Value of Fresh Produce Harvested From Organic in-ground Garden																						
158 Lbs. = \$237	Pounds/Value of Fresh Produce Harvested From Hydroponic Vertigrow Garden																						