



HEP's 2021 Summary Report

March 1st- March 31st, 2021










HEP KEY INDICATORS (ANNUAL)

| GOALS | HOUSING | YTD |
|--------------------------------------|--|----------------------|
| 65% | Emergency Shelter residents will move to Transitional/Permanent Housing | 62% (58% Veterans) |
| 75% | Transitional Housing residents will move to Permanent Housing | 64% (100% Veterans) |
| 85% | Permanent Supportive Housing residents will move to other Permanent Housing at exit | 64% (57% Veterans) |
| 90% | Housing inventory utilized by HEP residents | 69.49% |
| <15% | Less than 15% of residents exiting from all HEP programs will return to homelessness | 8% (4% Veterans) |
| WELLNESS | | YTD |
| 100% | Treatment plans completed within 3 days of intake | 100% (100% Veterans) |
| 95% | Emergency Shelter residents see their case manager weekly | 65% (68% Veterans) |
| 95% | Medical Assessments completed within 24 hours of intake | 96% (95% Veterans) |
| 75% | Enrollment with Medical Specialist within 24 hours of intake | 0% (0% Veterans) |
| 200 | LPN- Emergency Department (ED) Saves | 7 |
| 120 | ARNP- Emergency Department (ED) Saves | 5 |
| 3 Days | ARNP- Average Wait Time for Services | 4.1 Days |
| 95% | HEP staff to achieve 95% Driver Safety, scores reported via Geotab GPS software active in HEP vehicles. | 98.3% |
| FINANCIAL SUSTAINABILITY/ EMPLOYMENT | | YTD |
| 75% | Transitional and Permanent Supportive Housing residents with maintained or increased income at exit | 5% (0% Veterans) |
| 400 | 400 men and women, including 100 veterans who are unemployed or underemployed, will enroll in the Clearwater Adult Education and Job Training Center at HEP. | 13 (6 Veterans) |
| 80% | 80% of all graduates will secure gainful employment | 0% |
| 20% | 20% of graduates will be referred to technical or secondary education. | 0% |

ADDITIONAL HEP OUTCOMES

YEAR TO DATE: 2021

| % ANNUAL GOALS or # SERVED | | YTD |
|----------------------------|--|--------------------|
| 55% | Eligible residents will access dental services within 30 days of admission | 69% (73% Veterans) |
| 150 | Residents will engage in crisis intervention/stabilization services from ARNP | 14 |
| 1,000 | Residents will receive services to expedite access to primary care, diagnostic, pharmaceutical and other wellness support services | 165 |
| 70% | 70% of participants will complete (4 of 6) Chronic Disease or Chronic Pain Self Management Program workshops at HEP and Off-Site Partner | 75% |
| | • Completion of Chronic Disease Management (cumulative) | 100% |
| | • Completion of Chronic Pain Management (cumulative) | 100% |
| 75% | 75% of all students enrolled in the Clearwater Adult Education and Job Training Center at HEP will graduate the program successfully | 0% |
| 80% | 80% of students will be enrolled within 3 days of referral to the the Clearwater Adult Education and Job Training Center at HEP. | 69% |
| 65% | 65% of graduates from the Clearwater Adult Education and Job Training Center at HEP will sustain employment for 3 months | 0% |
| 55% | 55% of graduates from the Clearwater Adult Education and Job Training Center at HEP will sustain employment for 6 months | 0% |
| 50% | 50% of graduates from the Clearwater Adult Education and Job Training Center at HEP will sustain employment for 1 year | 0% |

| | | | | | |
|--|---|--|--|--------------|------------------------------|
|  MORTON PLANT OUTREACH TEAM |  VETERAN'S CLUBHOUSE | | | | |
| <table border="1"> <tr> <td>855</td> <td>Number of Patients Served (duplicate #)</td> </tr> </table> | 855 | Number of Patients Served (duplicate #) | <table border="1"> <tr> <td>1,127</td> <td>Number of Veterans Signed In</td> </tr> </table> | 1,127 | Number of Veterans Signed In |
| 855 | Number of Patients Served (duplicate #) | | | | |
| 1,127 | Number of Veterans Signed In | | | | |
|  ARNP | <table border="1"> <tr> <td>955</td> <td>Number of Veterans Attended Clubhouse Outings</td> </tr> </table> | 955 | Number of Veterans Attended Clubhouse Outings | | |
| 955 | Number of Veterans Attended Clubhouse Outings | | | | |
| Number Served | | | | | |
| <table border="1"> <tr> <td>14</td> <td>Number of Unique Patients Served (unduplicated)</td> </tr> </table> | 14 | Number of Unique Patients Served (unduplicated) | | | |
| 14 | Number of Unique Patients Served (unduplicated) | | | | |
| <table border="1"> <tr> <td>7</td> <td>Completed Psychological Evaluations</td> </tr> </table> | 7 | Completed Psychological Evaluations | | | |
| 7 | Completed Psychological Evaluations | | | | |
| <table border="1"> <tr> <td>9</td> <td>Number of Referrals to Community Providers</td> </tr> </table> | 9 | Number of Referrals to Community Providers | | | |
| 9 | Number of Referrals to Community Providers | | | | |
| <table border="1"> <tr> <td>7</td> <td>Number of Patient Prescriptions Filled</td> </tr> </table> | 7 | Number of Patient Prescriptions Filled | | | |
| 7 | Number of Patient Prescriptions Filled | | | | |
|  TRANSPORTATION | | | | | |
| Number Served | | | | | |
| <table border="1"> <tr> <td>0</td> <td>Number of Veterans Provided One Way Trips to the Bay Pines VA</td> </tr> </table> | 0 | Number of Veterans Provided One Way Trips to the Bay Pines VA | | | |
| 0 | Number of Veterans Provided One Way Trips to the Bay Pines VA | | | | |
|  HEP VOLUNTEERS | | | | | |
| Number of Volunteers/ Hours of Support | | | | | |
| <table border="1"> <tr> <td>1,805</td> <td>Volunteer Hours Year to Date</td> </tr> </table> | 1,805 | Volunteer Hours Year to Date | | | |
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| <table border="1"> <tr> <td>181</td> <td>Active Volunteers Year to Date</td> </tr> </table> | 181 | Active Volunteers Year to Date | | | |
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|  GARDEN (reporting period- Sep. 2020- Aug. 2021) | | | | | |
| <table border="1"> <tr> <td>233 Lbs.</td> <td rowspan="2">Pounds/Value of Fresh Produce Harvested From Organic in-ground Garden</td> </tr> <tr> <td>=\$1,685</td> </tr> </table> | 233 Lbs. | Pounds/Value of Fresh Produce Harvested From Organic in-ground Garden | =\$1,685 | | |
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| =\$1,685 | | | | | |
| <table border="1"> <tr> <td>412 Lbs.</td> <td rowspan="2">Pounds/Value of Fresh Produce Harvested From Hydroponic Vertigrow Garden</td> </tr> <tr> <td>= \$710</td> </tr> </table> | 412 Lbs. | Pounds/Value of Fresh Produce Harvested From Hydroponic Vertigrow Garden | = \$710 | | |
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| = \$710 | | | | | |
|  BENEFIT ASSISTANCE | | | | | |
| Number Served | | | | | |
| <table border="1"> <tr> <td>3</td> <td>Pending Applications for Social Security</td> </tr> </table> | 3 | Pending Applications for Social Security | | | |
| 3 | Pending Applications for Social Security | | | | |
| <table border="1"> <tr> <td>2</td> <td>Approved Applications for Social Security</td> </tr> </table> | 2 | Approved Applications for Social Security | | | |
| 2 | Approved Applications for Social Security | | | | |
| <table border="1"> <tr> <td>4</td> <td>Birth Certificates Obtained</td> </tr> </table> | 4 | Birth Certificates Obtained | | | |
| 4 | Birth Certificates Obtained | | | | |
| <table border="1"> <tr> <td>10</td> <td>FL ID/Driver License Replaced</td> </tr> </table> | 10 | FL ID/Driver License Replaced | | | |
| 10 | FL ID/Driver License Replaced | | | | |
| <table border="1"> <tr> <td>21</td> <td>Food Stamp Approvals</td> </tr> </table> | 21 | Food Stamp Approvals | | | |
| 21 | Food Stamp Approvals | | | | |
|  KITCHEN & DINING HALL | | | | | |
| Number Served | | | | | |
| <table border="1"> <tr> <td>17,943</td> <td>Meals Served</td> </tr> </table> | 17,943 | Meals Served | | | |
| 17,943 | Meals Served | | | | |
|  COMMUNITY HOUSING ASSISTANCE PROGRAM | | | | | |
| Number Served | | | | | |
| <table border="1"> <tr> <td>58</td> <td>Number of Applicants Screened</td> </tr> </table> | 58 | Number of Applicants Screened | | | |
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| <table border="1"> <tr> <td>72%</td> <td>Percentage of Applicants Qualified to Apply</td> </tr> </table> | 72% | Percentage of Applicants Qualified to Apply | | | |
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| <table border="1"> <tr> <td>3</td> <td>Number of Applicants Approved</td> </tr> </table> | 3 | Number of Applicants Approved | | | |
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