



HEP's 2021 Summary Report

January 1st- October 31st, 2021

HEP KEY INDICATORS (ANNUAL)

| GOALS | | HOUSING | YTD |
|--------|--|--------------------------------------|----------------------|
| 65% | Emergency Shelter residents will move to Transitional/Permanent Housing | | 56% (42% Veterans) |
| 75% | Transitional Housing residents will move to Permanent Housing | | 76% (79% Veterans) |
| 85% | Permanent Supportive Housing residents will move to other Permanent Housing at exit | | 43% (67% Veterans) |
| 90% | Housing inventory utilized by HEP residents | | 67.19% |
| <15% | Less than 15% of residents exiting from all HEP programs will return to homelessness | | 14% (14% Veterans) |
| | | WELLNESS | YTD |
| 100% | Treatment plans completed within 3 days of intake | | 97% (99% Veterans) |
| 95% | Emergency Shelter residents see their case manager weekly | | 73% (76% Veterans) |
| 95% | Medical Assessments completed within 24 hours of intake | | 95% (93% Veterans) |
| 75% | Enrollment with Medical Specialist within 24 hours of intake | | 100% (100% Veterans) |
| 200 | LPN- Emergency Department (ED) Saves | | 41 |
| 120 | ARNP- Emergency Department (ED) Saves | | 20 |
| 3 Days | ARNP- Average Wait Time for Services | | 1.9 Days |
| 95% | HEP staff to achieve 95% Driver Safety, scores reported by GPS software active in HEP vehicles. | | 95.95% |
| | | FINANCIAL SUSTAINABILITY/ EMPLOYMENT | YTD |
| 75% | Transitional and Permanent Supportive Housing residents with maintained or increased income at exit | | 77% (77% Veterans) |
| 400 | 400 men and women, including 100 veterans who are unemployed or underemployed, will enroll in the Clearwater Adult Education and Job Training Center at HEP. | | 95 (28 Veterans) |
| 80% | 80% of all graduates will secure gainful employment | | 86% |
| 20% | 20% of graduates will be referred to technical or secondary education. | | 15% |

ADDITIONAL HEP OUTCOMES

YEAR TO DATE: 2021

| % ANNUAL GOALS or # SERVED | | YTD |
|----------------------------|--|---------------------------|
| 55% | Eligible residents will access dental services within 30 days of admission | 57% (53% Veterans) |
| 50 | Residents will engage in crisis intervention/stabilization services from ARNP | 45 |
| 700 | Residents will receive services to expedite access to primary care, diagnostic, pharmaceutical and other wellness support services | 615 |
| 70% | 70% of participants will complete (4 of 6) Chronic Disease or Chronic Pain Self Management Program workshops at HEP and Off-Site Partner | |
| | * Completion of Chronic Disease Management (cumulative) | 88% |
| | * Completion of Chronic Pain Management (cumulative) | 100% |
| 75% | 75% of all students enrolled in the Clearwater Adult Education and Job Training Center at HEP will graduate the program successfully | 27% |
| 80% | 80% of students will be enrolled within 3 days of referral to the the Clearwater Adult Education and Job Training Center at HEP. | 85% |



MORTON PLANT OUTREACH TEAM

| | |
|---------------|---|
| 2,805 | Number of Patients Served (duplicate #) |
| Number Served | |
| 45 | Number of Unique Patients Served (unduplicated) |
| 33 | Completed Psychological Evaluations |
| 32 | Number of Referrals to Community Providers Number |
| 16 | of Patient Prescriptions Filled |



ARNP

| | |
|-----------|---|
| 45 | Number of Unique Patients Served (unduplicated) |
| 33 | Completed Psychological Evaluations |
| 32 | Number of Referrals to Community Providers Number |
| 16 | of Patient Prescriptions Filled |



TRANSPORTATION

| | |
|---------------|---|
| Number Served | |
| 55 | Number of Veterans Provided One Way Trips to the Bay Pines VA |



HEP VOLUNTEERS

| | |
|--|--------------------------------|
| Number of Volunteers/ Hours of Support | |
| 9,549 | Volunteer Hours Year to Date |
| 1,046 | Active Volunteers Year to Date |



GARDEN (reporting period- Sep. 2021- Aug. 2022)

| | |
|---------------------|--|
| 0 Lbs. = \$0 | Pounds/Value of Fresh Produce Harvested From Organic in-ground Garden |
| 0 Lbs. = \$0 | Pounds/Value of Fresh Produce Harvested From Hydroponic Vertigrow Garden |



VETERAN'S CLUBHOUSE

| | |
|--------------|---|
| 3,689 | Number of Veterans Signed In |
| 3,128 | Number of Veterans Attended Clubhouse Outings |



BENEFIT ASSISTANCE

| | |
|---------------|---|
| Number Served | |
| 3 | Pending Applications for Social Security |
| 2 | Approved Applications for Social Security |
| 7 | Birth Certificates Obtained |
| 17 | FL ID/Driver License Replaced |
| 52 | Food Stamp Approvals |



KITCHEN & DINING HALL

| | |
|---------------|--------------|
| Number Served | |
| 60,441 | Meals Served |



COMMUNITY HOUSING ASSISTANCE PROGRAM

| | |
|---------------|---|
| Number Served | |
| 201 | Number of Applicants Screened |
| 70% | Percentage of Applicants Qualified to Apply |
| 22 | Number of Applicants Approved |