



# HEP's 2021 Summary Report

January 1st- November 30th, 2021

## HEP KEY INDICATORS (ANNUAL)

GOALS		HOUSING	YTD
65%	Emergency Shelter residents will move to Transitional/Permanent Housing		53% (39% Veterans)
75%	Transitional Housing residents will move to Permanent Housing		72% (75% Veterans)
85%	Permanent Supportive Housing residents will move to other Permanent Housing at exit		43% (67% Veterans)
90%	Housing inventory utilized by HEP residents		66.71%
<15%	Less than 15% of residents exiting from all HEP programs will return to homelessness		14% (15% Veterans)
		WELLNESS	YTD
100%	Treatment plans completed within 3 days of intake		98% (99% Veterans)
95%	Emergency Shelter residents see their case manager weekly		72% (74% Veterans)
95%	Medical Assessments completed within 24 hours of intake		94% (92% Veterans)
75%	Enrollment with Medical Specialist within 24 hours of intake		100% (100% Veterans)
200	LPN- Emergency Department (ED) Saves		41
120	ARNP- Emergency Department (ED) Saves		25
3 Days	ARNP- Average Wait Time for Services		1.9 Days
95%	HEP staff to achieve 95% Driver Safety, scores reported by GPS software active in HEP vehicles.		95.77%
		FINANCIAL SUSTAINABILITY/ EMPLOYMENT	YTD
75%	Transitional and Permanent Supportive Housing residents with maintained or increased income at exit		76% (77% Veterans)
400	400 men and women, including 100 veterans who are unemployed or underemployed, will enroll in the Clearwater Adult Education and Job Training Center at HEP.		106 (35 Veterans)
80%	80% of all graduates will secure gainful employment		86%
20%	20% of graduates will be referred to technical or secondary education.		15%

## ADDITIONAL HEP OUTCOMES YEAR

TO DATE: 2021

	% ANNUAL GOALS or # SERVED	YTD
55%	Eligible residents will access dental services within 30 days of admission	<b>53% (49% Veterans)</b>
50	Residents will engage in crisis intervention/stabilization services from ARNP	<b>51</b>
700	Residents will receive services to expedite access to primary care, diagnostic, pharmaceutical and other wellness support services	<b>661</b>
70%	70% of participants will complete (4 of 6) Chronic Disease or Chronic Pain Self Management Program workshops at HEP and Off-Site Partner	
	• Completion of Chronic Disease Management (cumulative)	<b>96%</b>
	• Completion of Chronic Pain Management (cumulative)	<b>100%</b>
75%	75% of all students enrolled in the Clearwater Adult Education and Job Training Center at HEP will graduate the program successfully	<b>27%</b>
80%	80% of students will be enrolled within 3 days of referral to the the Clearwater Adult Education and Job Training Center at HEP.	<b>85%</b>



### MORTON PLANT OUTREACH TEAM

<b>3,035</b>	Number of Patients Served (duplicate #)
Number Served	
<b>51</b>	Number of Unique Patients Served (unduplicated)
<b>38</b>	Completed Psychological Evaluations
<b>34</b>	Number of Referrals to Community Providers Number
<b>20</b>	of Patient Prescriptions Filled



### ARNP

Number Served	
<b>51</b>	Number of Unique Patients Served (unduplicated)
<b>38</b>	Completed Psychological Evaluations
<b>34</b>	Number of Referrals to Community Providers Number
<b>20</b>	of Patient Prescriptions Filled



### TRANSPORTATION

Number Served	
<b>67</b>	Number of One Way Trips to the Bay Pines VA



### HEP VOLUNTEERS

Number of Volunteers/ Hours of Support	
<b>10,604</b>	Volunteer Hours Year to Date
<b>1,154</b>	Active Volunteers Year to Date



### GARDEN (reporting period- Sep. 2021- Aug. 2022)

<b>26 Lbs.</b> =\$206	Pounds/Value of Fresh Produce Harvested From Organic in-ground Garden
<b>53 Lbs.</b> =\$133	Pounds/Value of Fresh Produce Harvested From Hydroponic Vertigrow Garden



### VETERAN'S CLUBHOUSE

<b>4,193</b>	Number of Veterans Signed In
<b>3,606</b>	Number of Veterans Attended Clubhouse Outings



### BENEFIT ASSISTANCE

Number Served	
<b>3</b>	Pending Applications for Social Security
<b>2</b>	Approved Applications for Social Security
<b>7</b>	Birth Certificates Obtained
<b>17</b>	FL ID/Driver License Replaced
<b>52</b>	Food Stamp Approvals



### KITCHEN & DINING HALL

Number Served	
<b>67,441</b>	Meals Served



### COMMUNITY HOUSING ASSISTANCE PROGRAM

Number Served	
<b>226</b>	Number of Applicants Screened Percentage of
<b>71%</b>	Applicants Qualified to Apply Number of
<b>27</b>	Applicants Approved