



# HEP's 2022 Summary Report

March 1st- March 31st, 2022

## HEP KEY INDICATORS (ANNUAL)

GOALS		HOUSING	YTD
65%	Emergency Shelter residents will move to Transitional/Permanent Housing		42% (47% Veterans)
75%	Transitional Housing residents will move to Permanent Housing		100% (100% Veterans)
85%	Permanent Supportive Housing residents will move to other Permanent Housing at exit		100% (100% Veterans)
90%	Housing inventory utilized by HEP residents		65.48%
<15%	Less than 15% of residents exiting from all HEP programs will return to homelessness		13% (9% Veterans)
		DENTAL & WELLNESS	YTD
\$800,000	Total value of dental services provided		\$236,140
1700	Total # of dental patient encounters		472
6000	Total # of dental procedures provided		1464
350	Total # of unique dental patients served		266
100%	Treatment plans completed within 3 days of intake		100% (100% Veterans)
700	700 Residents will receive HW Navigator services to expedite access to primary care, diagnostic, pharmaceutical and other wellness support services		203
95%	Emergency Shelter residents see their case manager weekly		67% (73% Veterans)
95%	Medical Assessments completed within 24 hours of intake		86% (100% Veterans)
75%	Enrollment with Medical Specialist within 24 hours of intake		97%
200	LPN- Emergency Department (ED) Saves		29
50	Residents will engage in crisis intervention/stabilization services from ARNP		27
120	ARNP- Emergency Department (ED) Saves		15
3 Days	ARNP- Average Wait Time for Services		0.80
70%	70% of participants will complete (4 of 6) Chronic Disease or Chronic Pain Self Management Program workshops at HEP and Off-Site Partner		
	* Completion of Chronic Disease Management (cumulative)		100%
	* Completion of Chronic Pain Management (cumulative)		100%
90%	HEP staff to achieve 90% Driver Safety, scores reported by GPS software active in HEP vehicles.		93.00%
		FINANCIAL SUSTAINABILITY & EMPLOYMENT	YTD
75%	Transitional and Permanent Supportive Housing residents with maintained or increased income at exit		92% (92% Veterans)
200	200 men and women, including 50 veterans who are unemployed or underemployed, will enroll in the North Greenwood Adult Education and Workforce Development Center at HEP.		73 (26 Veterans)
80%	80% of participants seeking employment will secure gainful employment		41%
80%	80% of participants seeking technical or secondary education will successfully enroll		30%
75%	75% of participants will receive financial literacy		5%
75%	75% of participants will receive computer/employability skills		77%
80%	80% of participants will be enrolled within 5 days of referral to the workforce program.		54%

## ADDITIONAL HEP OUTCOMES

YEAR TO DATE: 2022

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