



# HEP'S 2022 SUMMARY REPORT

January 1-September 30, 2022

## HEP KEY INDICATORS (ANNUAL)

GOALS	HOUSING	YTD
65%	Emergency Shelter residents will move to Transitional/Permanent Housing	47% (48% Veterans)
75%	Transitional Housing residents will move to Permanent Housing	84% (88% Veterans)
85%	Permanent Supportive Housing residents will move to other Permanent Housing at exit	68% (62% Veterans)
90%	Housing inventory utilized by HEP residents	72.51%
<15%	Less than 15% of residents exiting from all HEP programs will return to homelessness	19% (20% Veterans)
	<b>DENTAL &amp; WELLNESS</b>	<b>YTD</b>
\$800,000	Total value of dental services provided	\$720,401
1,700	Total # of dental patient encounters	1,532
6,000	Total # of dental procedures provided	5,195
500	Total # of unique dental patients served	343
100%	Treatment plans completed within 3 days of intake	100% (100% Veterans)
700	700 residents will receive HW Navigator services to expedite access to primary care, diagnostic, pharmaceutical and other wellness support services	624 (280 Veterans)
95%	Emergency Shelter residents see their case manager weekly	69% (81% Veterans)
95%	Medical Assessments completed within 24 hours of intake	93% (93% Veterans)
75%	Enrollment with Medical Specialist within 24 hours of intake	97%
200	LPN - Emergency Department (ED) saves	277
50	Residents will engage in crisis intervention/stabilization services from ARNP	107
120	ARNP - Emergency Department (ED) saves	74
3 Days	ARNP - Average wait time for services	1.0 days
70%	70% of participants will complete (4 of 6) Chronic Disease Pain Self-Management Program workshops at HEP and off-site partner	
	• Completion of Chronic Disease Management (cumulative)	95%
	• Completion of Chronic Pain Management (cumulative)	100%
90%	HEP staff to achieve 90% Driver Safety scores reported by GPS software active in HEP vehicles	93%
	<b>FINANCIAL SUSTAINABILITY &amp; EMPLOYMENT</b>	<b>YTD</b>
75%	Transitional and Permanent Supportive Housing residents with maintained or increased income at exit	81% (90% Veterans)
200	200 men and women, including 50 Veterans, who are unemployed or underemployed will enroll in the North Greenwood Adult Education and Workforce Development Center at HEP	221 (67 Veterans)
80%	80% of participants seeking employment will secure gainful employment	32%
80%	80% of participants seeking technical or secondary education will successfully enroll	89%
75%	75% of participants will receive financial literacy	91%
75%	75% of participants will receive computer/employability skills	91%
80%	80% of participants will be enrolled within 5 days of referral to the Workforce program	81%

# ADDITIONAL HEP OUTCOMES

YEAR TO DATE: 2022



## MORTON PLANT OUTREACH TEAM

<b>3,831</b>	Patients served (duplicate #)
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## ARNP

<b>107</b>	Unique patients served (unduplicated)
<b>68</b>	Completed psychiatric evaluations
<b>70</b>	Referrals to community providers number
<b>48</b>	Patient prescriptions filled



## TRANSPORTATION

<b>90</b>	One-way trips to the Bay Pines VA
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## VOLUNTEERS

<b>13,425.5</b>	Volunteer hours year to date
<b>1,388</b>	Active volunteers year to date



## GARDEN (REPORTING PERIOD SEPT. 22 - AUG. 23)

<b>135 lbs. =\$190</b>	Pounds/value of fresh produce harvested from organic in-ground garden
<b>0 lbs. =\$0</b>	Pounds/value of fresh produce harvested from hydroponic vertigrow garden



## VETERAN'S CLUBHOUSE

<b>4,172</b>	Veterans signed in at Veteran's Clubhouse
<b>185</b>	Veterans attended Clubhouse outings



## BENEFIT ASSISTANCE

<b>7</b>	Pending applications for Social Security
<b>3</b>	Approved applications for Social Security
<b>32</b>	Birth certificates obtained
<b>51</b>	FL ID/Driver Licenses replaced
<b>29</b>	Food stamp approvals



## KITCHEN & DINING HALL

<b>87,811</b>	Meals served
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## COMMUNITY HOUSING ASSISTANCE PROGRAM

<b>307</b>	Applicants screened
<b>83%</b>	Percentage of applicants qualified to apply
<b>120</b>	Applicants approved